TechCentral

SUPERIOR
OFFICE
TECHNOLOGY
SOLUTIONS
FOR DENTAL
PRACTICES

A TRUE SINGLE-SOURCE IT PROVIDER

Whether you are building a new state-of-the-art practice or simply updating your existing office computing technology, TechCentral makes your practice's tech solutions easy and affordable. Our integrated computing solutions for front desk, operatory and offices are custom-designed for you using products from trusted companies like HP, Dell, Microsoft and Henry Schein One to increase productivity and eliminate downtime. You can be confident that TechCentral will support your digital dental technology so you can focus on dentistry.

YOUR DENTAL OFFICE TECHNOLOGY PROFESSIONALS

Support

Networks Protection

Remote Monitoring

TechCentral

Data Protection

Dental Office Protection

Hardware & Software Protection

TechCentral provides a team of professionals, including highly trained field techs, design engineers and support staff, who help your new technology succeed from implementation and beyond.

AN IT PROVIDER YOU CAN TRUST

Using TechCentral as the single source for all of your office technology needs means fewer headaches and less hassle—now and in the future.

ELIMINATE THE GUESSWORK

Which video card is needed to support Cone Beam Imaging? What is the optimal amount of RAM to support your Practice Management Technology? With over 45,000 systems installed TechCentral has the experience to help you select the right technology for your practice needs.

EXPERIENCED WITH UNIQUE DENTAL OFFICE NEEDS

TechCentral combines excellent office technology and security solutions with a thorough understanding of the unique needs of the dental industry from small practices to large multi-location practices. TechCentral offers:

- Tested, preconfigured turnkey dental IT solutions

- Solutions that integrate with most practice management software solutions

- More than 15 years of experience, with more than 45,000 computers, workstations and networks installed nationwide

- Nationwide technician coverage

- Helpdesk and remote maintenance

- Hosting and cloud backup

- Structured cabling solutions and installation

SEE TECHCENTRAL IN ACTION

Find out how TechCentral can help you get the full value of your technology investment.

Schedule a technology assessment.
Call 877.483.0382

SEE TECHCENTRAL IN ACTION

Find out why TechCentral is a leader in the dental industry by providing superior office technology solutions.

Schedule a technology assessment. **Call 877.483.0382**.

DESIGNED FOR THE DIGITAL DENTIST

It's important to consider the true cost of individualized solutions.

Unlike retail outlets that simply sell computers out of the box, TechCentral works with several manufacturers to ensure they provide the right equipment that will work in a dental environment. In addition, each solution sold is configured and tested to allow you to focus on delivering quality care rather than spending additional time and money fixing problems with your hardware.

TESTED AND PRECONFIGURED SOLUTIONS FROM A TRUSTED PARTNER

To ensure computing equipment meets the demands of a dental practice, TechCentral supplied solutions are configured and tested at our technology center to verify they are compatible with your digital imaging and practice management software. You'll get your solutions delivered quickly and installed professionally with minimal disruption to your business or patient care. By choosing TechCentral, you not only invest in your technology solutions but in your patients' care.

COMPREHENSIVE TECHNOLOGY ASSESSMENT

Your TechCentral success begins with a technology assessment performed by a professional who will evaluate your:

• Networks, servers, routers and switches

• Security threat protection

• Clinical and business computers

• Wireless security Wi-Fi

• Backup and recovery systems

• Printing requirements

With this assessment, TechCentral can help you get the right equipment to fit the current and future needs of your dental office.

COMPUTER SYSTEMS TO POWER YOUR PRACTICE

Unlike other IT companies, we have a single-source team of experts that design, deliver and support computers.

YOUR ALL-IN-ONE DENTAL NETWORK IN A BOX

TechCentral takes the IT stress out of dentistry so you can focus your attention on the expert dental care that you provide. No more making a dental office network from à la carte IT equipment and services. TechCentral now provides OmniCore, an all-in-one dental office network that includes hardware and long-term maintenance.

HARDWARE

- Virtualized server
- Network-attached storage (NAS)
- Uninterruptable power supply (UPS)
- Business-grade firewall
- Business-grade wireless access point
- Networking switch
- All components contained on a small low-profile rack that can easily be rolled into an office

SERVICES

- Hardware management
- Hardware monitoring
- Hybrid data backup
- Maintenance to all the equipment

WORKSTATIONS AND DATABASE SERVERS

PCs and servers are the workhorses of your dental practice. TechCentral delivers solutions that meet your performance demands and integrates digital dentistry with your practice management software. TechCentral works with HP and Dell to bring you the solutions that best fit your practice's growing digital libraries and databases.

WORKSTATIONS

TechCentral delivers laptops, Apple iPads and all-in-one workstation solutions that can enable your office to multitask and perform 3D scanning quickly and easily.

DATABASE SERVERS

These servers, with their powerful processors, will help you run your office smoothly. Stop wasting money on unnecessary storage. TechCentral provides the right data storage solutions for your practice.

"You want to pick a solution provider you can depend on and who does it right the first time. That's what TechCentral has done for us."

DR. RICK HAMMEL | *Clay Center Family Dental Care*

SEE TECHCENTRAL IN ACTION

Find out why TechCentral is a leader in the dental industry by providing superior office technology solutions.

Schedule a technology assessment.
Call 877.483.0382

MONITORS AND PERIPHERALS

TechCentral can help you find the perfect peripheral technology for your dental practice including monitors, printers, phones and other computer accessories.

MONITORS

Your everyday dental practice monitor just got an upgrade. These practical, reliable, stylish and environmentally conscious monitors are designed for the way you work and the tools you use every day. Now you have the flexibility to plan your dental office's layout so it is a comfortable environment for your patients and staff.

SCANNERS AND PRINTERS

TechCentral provides top-of-the-line network-enabled printers and scanners that allow for quick, easy printing and scanning. TechCentral has solutions to support the needs of your dental X-Ray photo scanners that support various common film formats.

MOUNTING KITS

With a full line of fixed, tilt, flip down and cantilever mounting solutions you can accommodate various screen sizes to be viewed from multiple angles, customizing your dental office space to be more ergonomic and efficient. With a variety of internal cord management systems you can neatly hide all cables and cords for a clean, clutter-free installation.

NETWORK ACCESSORIES

TechCentral provides high-performance Wi-Fi access points and switches that deliver simple connectivity for managing both day-to-day office operations as well as separate private and public Wi-Fi signals with password protection for added security.

PHONES

Imagine the phone rings, and before you even pick up, the patient's Dentrix information is instantly on your screen. Access to appointments, treatments, prescriptions and balances for the whole family are right at your fingertips. That's OfficeSuite Dental, a personalized patient dashboard and phone system that fully integrates with Dentrix G6.

COMPUTER ACCESSORIES

TechCentral has the accessories you need for your dental office workstations including external hard drives, keyboards, mice, cables and surge protection devices.

SEE TECHCENTRAL IN ACTION

Find out how TechCentral can help improve the patient experience in your dental office.

Schedule a technology assessment.
Call 877.483.0382

PROTECT YOUR PRACTICE

Help prevent disaster before it occurs by making protection a priority with these TechCentral Protected Practice solutions.

HARDWARE ASSESSMENT

Hard drives have moving parts, making them one of the most likely points of failure. A hard drive failure can result in an increase in the loss of the of your practice data including patient records, financial and accounting information, payroll and inventory files. With a comprehensive assessment, TechCentral can help you get the right equipment to fit the needs of your dental office now and in the future.

REMOTE SYSTEM MONITORING

As part of a TechCentral support plan your system can be monitored to detect hardware and software performance issues and vulnerabilities that could affect your practice. TechCentral support professionals will quickly identify and resolve issues to decrease your computer system downtime.

"TechCentral support is the gold standard for dental tech support...their knowledge, their experience, their dedication and their reliability makes me so comfortable...that if we have a problem, we can resolve it."

DR. MARC WILK DDS | *Tudor City Dental*

SEE TECHCENTRAL IN ACTION

Find out how TechCentral solutions can help you prevent disaster before it occurs. Visit

www.HSTechCentral.com/ProtectYourPractice

PROTECT PATIENT DATA

A practice can lose thousands of dollars—and valuable staff productivity—when technology failures or common internet threats compromise computer systems and data.

TechCentral Protected Practice solutions combine server, network and backup technologies to help you protect your data and help you recover quickly if disaster strikes.

FIREWALL APPLIANCES

TechCentral has all-in-one business grade firewall appliances that allow for remote office VPN connections. These solutions can help protect your practice from inappropriate web content, malicious web software and internet threats as well as eliminate time and cost associated with multiple single-point security products.

SERVER ENCRYPTION SERVICES

A data breach at your practice could harm your patients' security, as well as your financial stability. In addition to a damaged reputation, you could face financial damage from fines and lost revenue.

TechCentral Server Encryption Service uses Microsoft Bitlocker, a full-disk encryption software that supports Advanced Encryption Standard (AES) 128 or 256-bit encryption to help protect against unauthorized access to data at rest on your server if it is lost or stolen.

BACKUP SERVICES

Have you ever imagined how devastating it would be if you lost all of your practice data—patient records, financial and accounting information, payroll, inventory...everything? TechCentral Hybrid Backup Service is a fully redundant, remotely managed backup and recovery solution for dental practices providing greater peace of mind because your critical data is stored in and potentially recoverable from two locations. It will help manage backup copies of your critical data by using Advanced Encryption Standard (AES) 256-bit encryption storing the data locally and in the cloud.

HELP IS ONLY A CALL AWAY

Backed by the Henry Schein commitment to quality customer service, you can trust that TechCentral resolves issues quickly and effectively. After a successful installation, TechCentral continues to support your technology to help your practice run smoothly.

TECHNICAL SUPPORT PROFESSIONALS

With a trained support team that includes both on-call specialists and local dental technology professionals, you can be confident that you have access to:

- A support center with remote support capabilities that processes more than 40,000 service requests each year with 90% issue resolution remotely.

- Almost 300 dental specialty IT field technicians nationwide who are trained to handle technology issues in the office, if needed.

SUPPORT PLANS

Tired of the finger pointing when trying to solve office technology problems? A comprehensive customer support plan includes access to the skilled TechCentral technical support team as well as periodic monitoring of your network server to minimize technology problems. If an issue should arise with your server our support team will notify you during their regular hours of operation. And because you are on a support plan, if they are unable to resolve this issue remotely an onsite technician will be dispatched at an attractive rate.

❝I would absolutely say TechCentral is the primary IT provider for any dental office...you don't have to worry, and it's a big thing to not have to worry about IT when I don't know anything about it.❞

ZULAY LOFTLIN, OFFICE MANAGER | *Loftlin Dental*

TechCentral

www.HSTechCentral.com
877.483.0382

HENRY SCHEIN ONE